

# Terms and Conditions

## Bay View House: TERMS and CONDITIONS



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Bay View House

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The following sets of rules, terms and conditions apply to your stay at BAY VIEW HOUSE. These terms and conditions are designed to keep our beautiful property in perfect condition, safeguard our local environment, minimise disturbance to our neighbors and ensure that all our guests are safe during their stay. We ask that you please make everyone in your group aware of these rules in advance of arrival.



## Booking terms and conditions

### 1. Lead Traveller

The lead traveller/booking contact, hereinafter referred to as 'the user', is deemed to have read, understood and agreed to the Booking Terms and Conditions and the Party and Event Rules of BAY VIEW HOUSE as detailed below, and sent by the owner in advance of check in. The user also undertakes to transmit them to all guests.

The user assumes, for the duration of the period of the booking, the responsibility of the property, and undertakes to refund to the owner, or to any person authorised by him, all the expenses any act of negligence or improper use may incur. Any breach found will be immediately communicated to the owner.

## 2. Payments and Payment Schedule

The reservation deposit must be paid at the time of signing and confirmation of the agreement. The deposit is a non-refundable payment under all circumstances. The booking is confirmed, and your reservation is final, only after payment of the full reservation deposit.

Payments must be made as stipulated in the quote and booking confirmation. The holiday house can only be occupied by the user and guests after payment of the agreed total sum, as well as the security deposit. The owner reserves the right to refuse access to the house if the full amount and security deposit has not been paid, as per the agreement.

## 3. Security Deposit

A security deposit may be required before arrival for events and parties. The security deposit return will be processed 48 hours after departure. This is subject to a departure check being carried out by BAY VIEW HOUSE staff, and the completion of cleaning of the building by our cleaning staff. We understand that small breakages such as glasses and crockery can happen, but we do ask that you let us know so that we can replace them.

**\*Please do not use blue tac/white tac or any other type of adhesive to stick decorations or items onto the walls.** \* The wallpaper and plaster finish makes it impossible to remove this cleanly, leaving a mark that cannot be washed off. Please do not move furniture under any circumstances.

The owner reserves the right to inspect the property.

The owner will contact the user if any issues arise in relation to the return of the security deposit. The return of the full security deposit requires that:

- All tasks as detailed in the 'Guest Cleaning on Departure' checklist are completed by the user.
- No damage to the property or its contents has occurred.
- No other expenses have been incurred by the owner.

#### **4. Check in and check out**

Guests will be greeted at the harbour on arrival by your host and your baggage will be collected and brought to the house for you. On check out, your bags will be returned to the pier. Please keep us posted as to your arrival time.

Guests can arrive from 16:30 on the first day of the booking period. Check out is at 10:30 on your day of departure. It may sometimes be possible for your group to arrange a later check out time. Please contact us in advance to organise this.

#### **5. Cancellation**

In case of cancellation there will be no refunds of any payments that have already been made. There are no exceptions.

#### **6. Respect for our neighbours and local environment**

BAY VIEW HOUSE is in a peaceful rural area, and we make sure to maintain an excellent relationship with our neighbours. Please do not cause disturbance of any kind to the local area and those living in it.

Between 12:00AM and 7.00AM all music must be turned to a manageable and respectable level. Doors and windows should be shut to minimise noise pollution. Any form of noise pollution outside the building is prohibited after 12:00AM, including sound installations, music, musical instruments and singing. Upon any request by the owner, or one of the neighbours, the user must immediately put an end to any form of noise annoyance.

#### **7. Number of guests**

BAY VIEW HOUSE has a maximum capacity of 24 guests. It is very important that we know how many people stay in the building every night, for fire safety reasons. Please notify us if the number of guests changes between booking and arrival.

The maximum occupancy of 24 guests cannot be exceeded. The installation of tents, caravans, mobile homes or any other additional accommodation is prohibited.

If the user is found to have more guests staying than agreed at the time of the booking, the owner reserves the right to cancel the booking and to require all guests to leave the premises immediately.

**8. Group bookings and age restrictions**

BAY VIEW HOUSE does not accept bookings from groups of guests under the age of 25, or from stag and hen parties, unless otherwise agreed with the owner in writing.

We reserve the right to refuse check-in to such groups and will not refund any monies paid in advance in the event of non-disclosure of information.

**9. Fire and safety equipment**

The smoke detectors and carbon monoxide detectors must not be tampered with. Doing so puts the safety of the guests and the building at risk.

Any tampering with safety fixtures, fittings and equipment will result in all guests being asked to leave immediately, with loss of all monies paid including the full security deposit.

**10. Smoking policy**

BAY VIEW HOUSE is a no smoking building. Please do not smoke anywhere in the building. You can smoke outside on the terrace, using ashtrays. Any evidence of smoking inside the building will result in the loss of the full security deposit.

Smoking is allowed outside on the terrace. We kindly ask guests to use an ash tray for cigarette butts. The green on the lower deck will be damaged by cigarette butts. Please use ashtrays.

**11. Animals at BAY VIEW HOUSE**

Dogs are most welcome at BAY VIEW HOUSE with prior approval from the owner. Dog owners are fully responsible for the behavior of their dog and must ensure that:

- The dog is always kept under control.
- The dog is clean and does not bite or damage the furniture.
- The dog is kept off all furniture, beds and carpets.
- The dog does not go into the bedrooms.
- The dog is never left alone in the house.
- Any dog faeces are immediately removed from the grounds of the house and

disposed of appropriately in the outside **BLUE bins**

Any extra cleaning required due to dirt or damage by the dog, or failure to adhere to any of the above conditions, will result in a deduction too, or loss of the full security deposit.

Please note that farmers in the local area do not allow dogs onto their land, even when kept on a lead.

## **12. Waste and recycling**

Each internal bin is clearly marked to let you know what goes where. We have external **BLUE general** waste bin, and **GREEN recycling** bin, and even a food waste bin on site.

## **13. Parties and events**

It is prohibited for any party or event to take place without the prior knowledge and consent of the owner. Unauthorized parties or events will result in all guests being asked to leave immediately, with loss of all monies paid including the full security deposit.

All authorised events and parties must adhere to our Party and Event Rules. Any party or event that violates the Booking Terms and Conditions or Party and Event Rules will result in all guests being asked to leave immediately, with loss of all monies paid including the full security deposit.

## **14. Damage disclaimer**

The owner can in no way be held responsible for damages incurred by guests, or to their property during their stay at the holiday house. Cars parked in the car parks, and their contents, are left at the owner's risk.

## **15. Lost and forgotten items**

Lost or forgotten items can be returned upon request. Please send us a stamped addressed envelope/box or alternatively, a quote for return postage can be provided and must be paid in advance.



## **GUEST CLEANING ON DEPARTURE CHECKLIST**

We hope you have a wonderful stay at BAY VIEW HOUSE. Before you leave, we kindly request that you take care of a few cleaning tasks to help us keep the place in excellent condition for future guests. We appreciate your help and co-operation with this. If these tasks are not completed, it will be necessary to deduct an additional cleaning charge from the security deposit. We thank you for your understanding.

### **1. Towels**

Please leave all used towels in a pile in each bathroom. Please leave any unused towels folded in the bathrooms. We try to reduce our environmental impact as much as possible by avoiding unnecessary laundry.

### **2. Kitchen**

Please clean all kitchen surfaces and ensure all crockery, cutlery and utensils are clean and put away.

### **3. Breakages**

Please ensure you inform us of any breakages e.g., glasses, crockery, so that we can replace them before our next guests arrive.

### **4. Furniture**

Please ensure that all furniture is in the position it was found on arrival.

### **5. Outdoor areas and BBQ**

To help us keep the outdoor areas looking their best, we kindly ask that you take a moment to tidy up before you go. Please make sure to remove all rubbish, including from the tables, BBQ, and fire pits, and avoid leaving any items from inside the building outside. Additionally, if you used the BBQ, we would appreciate it if you cleaned it after use. This makes a big difference in keeping the space clean and welcoming for everyone.



## **PARTY and EVENT RULES**

The following rules apply to all parties and events held at BAY VIEW HOUSE. They are designed to keep our property and our guests safe. As lead traveller and group contact you are financially and legally responsible for the behavior of your group, and its treatment of BAY VIEW HOUSE building and surrounds. Failure to comply with these rules may result in your group being asked to leave the property early and you will lose all monies paid including the full security deposit.

1. All parties and events must be authorised by the owner in advance. Unauthorised parties and events are prohibited.
2. All authorised parties and events must fully adhere to BAY VIEW HOUSE Terms and Conditions and Party and Event Rules as set out.
3. A security deposit of €500 is required for all parties and events. The security deposit return will be processed 48 hours after departure. This is subject to a departure check being carried out by BAY VIEW HOUSE staff, and the completion of cleaning of the building by our cleaning staff. We understand that small breakages such as glasses and crockery can happen, but we do ask that you let us know so that we can replace them. \*Please do not use blue tac/white tac or any other type of adhesive to stick decorations or items onto the walls. \* The



wallpaper and plaster finish makes it impossible to remove this cleanly, leaving a mark that cannot be washed off. Please do not move furniture under any circumstances.

4. If the owner or staff feel that proper care is not being taken of the property, its contents or surrounds during a party or event, a house inspection will occur. If it is found that any of BAY VIEW HOUSE terms, conditions or rules are not being followed, the group will be asked to leave immediately, with loss of all monies paid including the full security deposit.
5. Only guests staying at BAY VIEW HOUSE may attend a party or event held at the house. In special circumstances the owner may make exceptions. However, this must be agreed in writing before a group arrives to check in.
6. No external catering is permitted at Bay View House. Bay View House provides catering services on request.
7. Events must be supervised by a member of our team. The bar will be staffed at a cost of €150 for the evening.
8. If a group does not provide the owner with correct information, or in the event of any other non-disclosure of information in relation to the holding of a party or event, the owner reserves the right to refuse check-in or to ask the group to leave the premises immediately. Any monies already paid will be lost including the full security deposit.
9. Any damage caused during a party or event, more than the security deposit, must be paid for in full within 24 hours of departure. Further payments may be required where the owner requires time to get an accurate quote for repairing any damage.